

CITY OF CLARKSTON

CLARKSTON CITY COUNCIL MEETING

ITEM NO: F1

HEARING TYPE:
Council Meeting

BUSINESS AGENDA / MINUTES

MEETING DATE: April 7, 2015

ACTION TYPE:
Resolution

SUBJECT: Approve Police Service Agreement for Tyler Technologies

DEPARTMENT: Administration

PUBLIC HEARING: ☐ YES ☒ NO

ATTACHMENT: YES ☒ NO ☐
Pages: 9

INFORMATION CONTACT: Keith Barker
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PURPOSE: To consider approval of Tyler Technologies Service Agreement to provide Records management system for the Clarkston Police Department.

NEED/ IMPACT: The Tyler Technologies Records Management software provides a more robust system than the current Clarkston Police Department software system (CourtWare). Officers will have access to an in-car CrimeView dashboard that provides:

- Ability to access detailed crime analysis
- Plot location of crimes
- Detailed Time of day/day of week analysis
- Detailed reporting access
- Detailed Module for Detective/CID
- InCode Court Online component for Court Records management

Tyler Technologies charges a subscription fee for each citation issued. The contract provides for a \$9.05 per citation rate. The City's current provider -CourtWare has proposed to increase their subscription fee to \$11 per citation.

There is no upfront cost for conversion. The City will be responsible for a maximum estimate of \$8,000 for the travel expenses of the Implementation Consultant Team.

RECOMMENDATIONS: Staff recommends that the City Council vote to approve the service agreement with Tyler Technologies.